

## Restaurant Booking T&C's

- For all, Afternoon Tea, and Guest Chef Events we require full payment per person at time of booking. All bookings are non-refundable and non-transferrable. Lunch reservations for more than 8 guests we require a £10pp non-refundable deposit, for all evening menus we require a £14.50 pp deposit, all deposits are per reservation and can only be accepted in one transaction, paid via BACS transfer to include the reference number given on the booking email.
- For Sole use bookings we have a minimum requirement of 40 guests, menus for such parties will be set. A deposit will be agreed at time of booking, the balance is to be paid on the day in full, one bill will be provided, guests may purchase drinks individually at the bar. We do not offer invoice or deferred payments.
- All deposits will be redeemed against the final cost of your bill, if less guests arrive than the
  reservation was for then they forfeit their deposit, it will not be redeemed against the
  remaining guests bill, one bill will be provided per table/party, individual bills cannot be
  provided.
- All payments will be forfeited if the guest cancels the reservation.
- Please note, no booking is confirmed until the payment has been received. We can hold your enquiry for 3 days, after which it will be automatically released.
- Our menus and produce are subject to availability.
- Pre order forms for lunch will be sent once a deposit has secured your reservation, we require all pre orders a minimum of 14 days prior to the reservation, guests will be served their choices per table, by name.

- Menus have been designed for the whole party to enjoy; we cannot adapt any menus. Items
  may be changed at the discretion of our chefs subject to availability, any dietary
  requirements must be identified at time of booking.
- Please arrive at the time of your reservation, closing times for the restaurant are 2.15pm for lunch and 9pm for our dinner service, all tables must be vacated by this time.
- We do not guarantee areas or specific table requests, however, we shall endeavour to accommodate requests where possible, larger parties will be sat across multiple tables.
- Payment confirms you have read and accepted these terms and conditions of booking.